#### **Gcc-apparel Help Center**

Shop Help Center

# **Exchanges and Returns**



### Fair Return Policy

Every item you order at Spreadshirt or a Spreadshirt Partner Shop is printed for you ondemand by hand. That's what distinguishes us from other e-commerce retailers. Returns aren't put back on our warehouse shelves, as we can't resell them. But we want to make sure you're 100% satisfied with your order. This is why you can rely on our fair return policy.

#### 30-day Return Guarantee

Simply return your product within 30 days of your receipt date. If it doesn't fit or you don't like it, just send it back. As a print-on-demand provider, we can offer you the following return options:

- Exchange for a new product
- Exchange for a voucher. Can be redeemed towards your next order

Refunding the purchase price is possible as long as you didn't customize the product yourself.

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Select a reason for your return and choose a **Return option** 

Your return is usually being processed within 7 business days

#### Who will bear the return shipping costs?

If your order value was \$40 or more, Spreadshirt will cover the return costs. Please always contact our service team before returning anything. In many cases, we find a solution that avoids sending packages back and forth unnecessarily. It's for the sake of your time and the environment!

#### What happens to returns?

Every item you order from us is unique. Nevertheless, returns and returned goods do not end up in the dustbin with us.

- **Donation:** Since 2011, Spread Group has been donating new goods from returns worldwide for charitable purposes, e.g. to associations or families in need.
- Recycling and further processing: What we are not allowed to donate due to legal regulations (including personal designs or company logos), we hand over to a recycling company. These articles are also given a second life, e,g. as protective insulation wool.

#### Learn more

#### **Legal Notice**

Our satisfaction guarantee exists in addition to your legal rights, including right of withdrawal and warranty claims. You can find further information in our Terms & Conditions.

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